



CARSOME

SERVICE BOOKLET

Effective 1 August 2025

Name

Reg No

Car Model

Warranty Effective Date

Warranty Plan

Warranty Period

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OUR PROMISE

We work hard so you can rest easy

From setting up an appointment to the day you bring your car in, our team of experts will ensure both you and your ride are well taken care of, saving you from the uncertainty of what to do or where to go.



Professional Mechanics

Advice, repair or service, your car is in the best hands.



Quality spare parts

We only use quality parts selected by our certified mechanics.



Transparent billing

Enjoy the peace of mind of honest, upfront pricing.



SERVICES WE OFFER

Repairs big or small, we'll fix them all

Whether it's a minor repair for a single component or a bigger car issue that needs more attention, you can book appointments for maintaining individual parts.



**Battery
replacement**



**Aircond
service**



**Balancing &
alignment**



**Brake
replacement**



**Inspection &
diagnosis**



**Suspension
repair**



**Engine oil
change**

WHAT'S COVERED

Coverage	Gold Plan	Platinum Plan
Engine	✓	✓
Transmission	✓	✓
Air Conditioning	✓	✓
Fuel System	✗	✓
Steering System	✗	✓
Cooling System	✗	✓
Claim Limit	<ul style="list-style-type: none">• RM5,000 per claim• RM25,000 total claim	<ul style="list-style-type: none">• RM10,000 per claim• RM25,000 total claim

Extended Warranty Program is only valid if vehicle is serviced at CARSOME Service Centers or authorized partners.

MAINTENANCE RECORDS

1st SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

2nd SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

3rd SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

MAINTENANCE RECORDS

4th SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

5th SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

6th SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

MAINTENANCE RECORDS

7th SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

8th SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

9th SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

MAINTENANCE RECORDS

10th SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

11th SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

12th SERVICE

Mileage

Service Date

NEXT SERVICE DUE:

Mileage

Service Date

Signature:

Dealer Stamp:

FAQs



Scan for
more info



CARSOME

For inquiries & assistance



**Scan to
chat with us**



Call us at 1-800-82-3388
8:00AM - 7:00PM (Mon - Sun)



Email us at
support@carsome.com

www.carsome.my